

Alternate Staffing Services

Co-Sourcing

Quammen offers consulting and staff augmentation services to resolve your ever-changing staffing needs. We deliver transformative solutions by evaluating your current staffing and matching the ideal clinical, financial, and technical experts to your unique needs.

Vacant positions will negatively impact your entire organizations. Let us help you manage resource costs:

 **Opportunity Costs**

 **Recruitment Costs**

 **Training Costs**

Quammen has developed effective staffing engagement models that are implemented using a broad range of talent, knowledge, and expertise.

Contact us to discuss our creative rate structures.

In the current healthcare IS environment, staffing needs are constantly evolving. With ever increasing operational and capital budget pressures, software vendor transitions, product upgrades, regulatory requirements, and the emerging resource burdens created by interoperability and analytics, your organization is facing enormous challenges.

Time is more critical than ever and organizations need creative, experienced staffing solutions to meet their staffing demands. Our Alternate Staffing Services bridge the gap in non-emergent and emergent staffing situations.



Co-Sourcing

- ▶ We work alongside your team with staffing solutions created just for you
- ▶ Replace vacant positions with experienced consultants and non-consultant rates
- ▶ Clinical, Financial and Technical IS experts versed in multiple software vendors and technologies
- ▶ Staff niche areas with vendor specific integration, reporting, and programming



Outsourcing

- ▶ All Applications
- ▶ Complete Infrastructure
- ▶ Help Desk (remote or onsite)
- ▶ Local technology support
- ▶ Vendor and contract management
- ▶ Full IS department or sub-departments



Help Desk

- ▶ Customer service experts
- ▶ Management Reporting – find out where the true issues lie
- ▶ Evaluate existing process improvement opportunities
- ▶ We have answered over 500k calls and supported over 10,000 end user issues



Interim Engagements

- ▶ IS Leadership (CIO, Directors, Managers)
- ▶ Physician / Nursing Leaders for EHR support
- ▶ Meet short & long term transition needs
- ▶ Revenue Cycle operations and software application resources